

C.A.T Manager Privacy Policy

1. **General**

- 1.1 By accessing and using this C.A.T. Manager Online website at <https://portal.radiodetection.com> (“**Portal**”) and/or Radiodetection’s C.A.T Manager Online mobile app (“**App**”) you agree to be bound by this privacy policy (“**Privacy Policy**”), and you consent to the collection and use of your personal data by us in accordance with this Privacy Policy.
- 1.2 Please read this Privacy Policy carefully before you start to use the Portal and/or the App. If you do not agree to this Privacy Policy, do not use the Portal or the App.
- 1.3 We may revise this Privacy Policy at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we make, as they are binding on you.
- 1.4 This Privacy Policy describes how we, as a data controller, fulfil our obligations under applicable data protection laws (“**Laws**”), including the Data Protection Act 1998 and the European Union’s General Data Protection Regulation. Further details on the Data Protection Act can be found on the Information Commissioner’s website at <https://ico.org.uk/>.

2. **Information about us**

- 2.1 The Portal and the App are owned and operated by Radiodetection Ltd, Western Drive, Bristol, BS14 0AF United Kingdom and its successors and assigns (“**we**”, “**us**” or “**our**”).
- 2.2 We are committed to protecting and respecting your privacy.
- 2.3 We are registered with the Information Commissioner as the processor of information we collect and are the 'data controller' of such data for the purposes of the Laws. For the purpose of the Data Protection Act 1998, the data controller is Radiodetection Ltd.

3. **Information we may collect from you**

- 3.1 We may collect and process the following data about you:
 - (A) We will collect your personal data from your employer in order to authenticate that you are authorised by your employer to access and use the Portal and the App;
 - (B) You will give us information in order for us to grant you access to the Portal and or/the App (as applicable). Access to the Portal and the App is restricted to authorised users only, and we will need to collect certain data about you, whether through the registration process or otherwise, in order to grant you access to the Portal and/or the App (as applicable);
 - (C) You will give us information about you by filling in forms or answering questions on the Portal and/or the App (as applicable), or by corresponding with us by telephone, email or otherwise. This includes information you provide when you report a problem with the Portal or the App (as applicable). The information you give us may include your name, address, email address and telephone number;

- (D) We will process your personal data to enable us to deal with any queries you have about the Portal and/or the App and to notify you of any changes to the Portal and/or the App;
- (E) We will collect your personal data by the use of cookies on the Portal and the App, in accordance with our cookies policy set out in paragraph 4 below; and
- (F) We will process your personal data as set out in Section 5 of this Privacy Policy.

4. **Cookies Policy**

4.1 What is a cookie?

- (A) Cookies are small data files that many websites automatically download to a user's computer, phone or tablet's hard disk. They are primarily used in helping websites recognise a user that has visited the website previously such as simplifying the logging on process for registered users. They can store account and password information. Most web browsers automatically accept cookies. The Portal and the App use cookies as a core part of their user access and authentication mechanism.
- (B) The use of the Portal and the App requires the use of the cookie described in section 4.2. For more information about cookies, including how to set your internet browser to reject cookies, please go to www.allaboutcookies.org.

4.2 What cookies will the Portal and the App use and for what purposes?

- (A) The Portal and the App use the following cookie type:
 - (1) **Single session cookie.** This enables the Portal and the App to keep track of your movement from page to page in order to ensure that you will not be asked for the same information you have previously given during your visit to the Portal and/or the App. Cookies allow you to proceed through the Portal and App quickly and easily without having to authenticate or reprocess each new area you visit. We may use the cookie to analyse user behaviour, such as which pages have been visited during the session, in order to improve your overall experience, for example enabling us to determine and display more relevant content.

4.3 How long will the cookie remain on my computer or other device?

- (A) The single session cookie is a temporary cookie which remains in the cookie file of your browser until you close the browser.
- (B) The cookie(s) can be deleted at any time by you. The cookie(s) will not collect any information when you are not accessing the Portal or the App.

4.4 Transmission of your information and data sharing

- (A) The transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to the Portal and the App; any transmission is at your own risk. Once we have your personal data, we will use procedures and security designed to prevent unauthorised access to your personal data.

- (B) Unless we are under a duty to disclose or share your personal data in order to comply with a court order or other legal or regulatory requirement, we will keep your information stored in cookies confidential and only use it within our group (which means our affiliated companies, successors and assigns), and not with any third party.

5. **How will we use the information we collect about you?**

5.1 We may process your personal data in order to:

- (A) record and monitor your use of the Portal and/or the App (as applicable) for internal purposes which may include analysis of usage, measurement of Portal and App performance and generation of reports;
- (B) use it to provide our services and products to you and disclose it to third parties where such disclosure is connected with the provision of such services and products;
- (C) unless you indicate a desire not to be contacted, use it to market our products and services to you in the future and this may involve contacting you using the contact details you give us; and/or
- (D) transfer it to any member of our group internationally and/or allow the information to be accessed by Radiodetection personnel outside the European Economic Area (“EEA”) as well as within it. It may also be processed by personnel operating outside the EEA who work for us or for one of our suppliers. You should be aware that in territories outside the EEA laws and practices relating to the protection of personal data are likely to be different and in some cases may be weaker than those within the EEA. By submitting your personal data or by accessing and using the Portal and/or the App, you agree to this transfer or processing. We will take all steps reasonably necessary to ensure that your personal data is treated securely and in accordance with this Privacy Policy namely by entering into data transfer agreements with such third parties as may be approved by the European Commission for transfers from data controllers in the European Union to data processors and/or data controllers outside the EEA.

6. **Disclosure of your information**

6.1 We may disclose your personal data to any member of our group, which means our affiliated companies, successors and assigns.

6.2 We may disclose your personal data to third parties:

- (A) that are specifically engaged by us to provide services to us, in which case we will require those parties to keep that information confidential and secure and to use it solely for the purpose of providing the specified services to us;
- (B) if we or substantially all of our assets are acquired by a third party, in which case personal data accessed through the Portal and App will be one of the transferred assets; and/or
- (C) if we are under a duty to disclose or share your personal data in order to comply with a court order or other legal or regulatory requirement.

7. **Updating and accessing your information**

- 7.1 If you wish to update or amend the information which we hold about you or wish us to cease using your personal data please login into your Radiodetection account by visiting <https://portal.radiodetection.com/> and asking Radiodetection to delete your account. Please note that if we cease using your personal data, you will not be able to use the Portal or the App.
- 7.2 You have a right under the Laws to access the information we hold about you, subject to certain conditions. If you wish to make an application to access this information please contact rd_support@spx.com. Please note that any such access request may be subject to a fee to meet our costs in providing the information to you, as provided by applicable Laws.

8. **Links from the Portal and App**

- 8.1 Where the Portal and the App contain links to other websites and resources provided by third parties, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies or how these third parties use your personal data. Please check these policies before you submit any personal data to these websites.

9. **Contacting us**

- 9.1 If you have any queries about this Privacy Policy, please contact rd_support@spx.com